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## \*BIBDATASHEET\*

CONFIRMATION NO. 2659

Bib Data Sheet

SERIAL NUMBER 10/663,740	FILING DATE 09/17/2003  RULE	CLASS 710	GROUP ART UNIT 2116	ATTORNEY DOCKET NO. 025000-073
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## \*\* CONTINUING DATA \*\*\*

This application is a CON of 09/950,801 09/13/2001 PAT 6,668,286  
 which is a CON of 09/239,701 01/28/1999 PAT 6,311,231 *Correct*  
 which is a DIV of 08/532,537 09/25/1995 PAT 5,884,032  
 (\*)Data provided by applicant is not consistent with PTO records.

## \*\* FOREIGN APPLICATIONS \*\*\*

IF REQUIRED, FOREIGN FILING LICENSE GRANTED  
 \*\* 12/09/2003

Foreign Priority claimed 35 USC 119 (a-d) conditions met Verified and Acknowledged	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Examiner's Signature <i>[Signature]</i> Initials <i>[Initials]</i>	STATE OR COUNTRY CANADA	SHEETS DRAWING 11	TOTAL CLAIMS 36	INDEPENDENT CLAIMS 10
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## TITLE

Method and system for coordinating data and voice communications via customer contact channel changing system

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